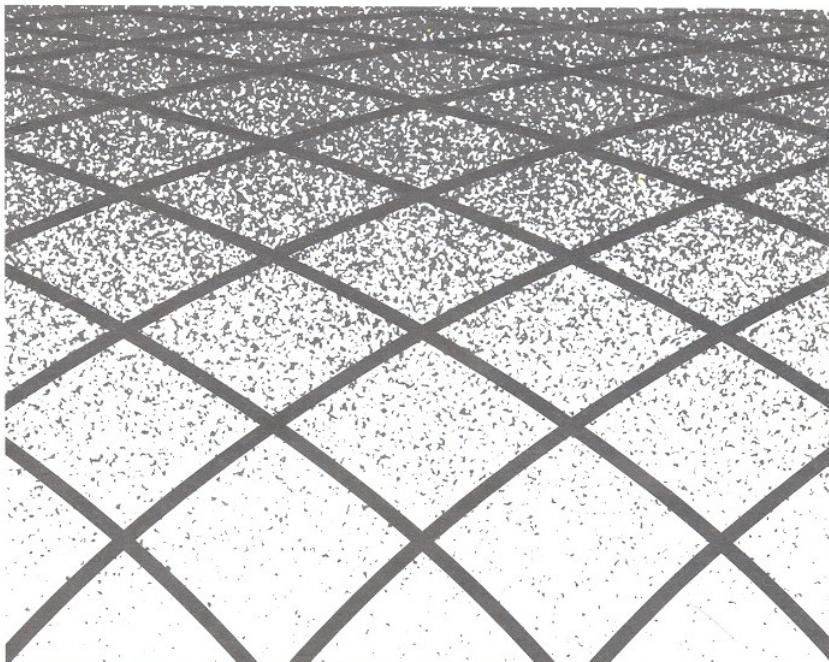




**Answering System  
1720  
Owner's Manual**

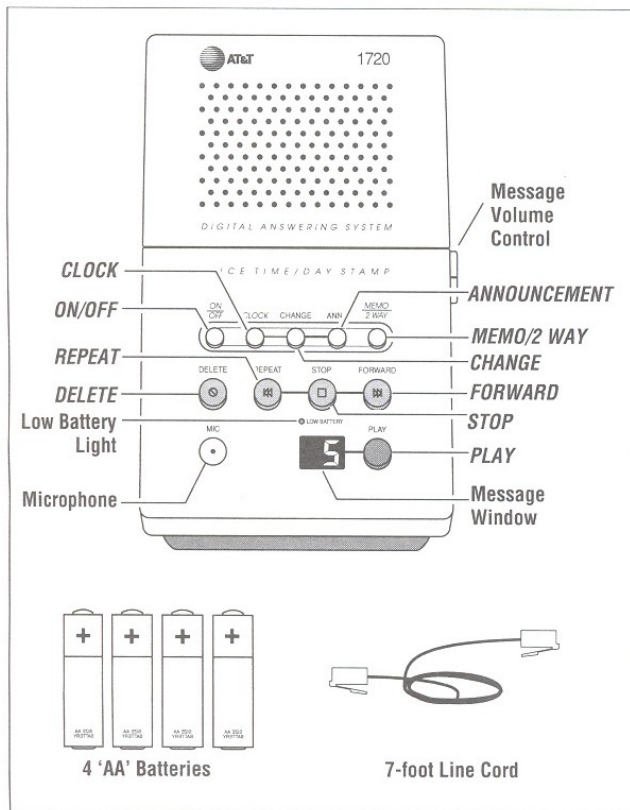
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530-501-043  
Issue 3



## Parts Checklist

Remember to save your sales receipt in case you ever need warranty service. Make sure your answering system package includes an AT&T Answering System 1720, one 7-foot line cord and four AA batteries.



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1 This device may not cause harmful interference, and
- 2 This device must accept any interference received, including interference that may cause undesired operation.

## Important Safety Information



This symbol is to alert you to important operating or servicing instructions that may appear in your owner's manual. Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electric shock.

- 1 **Read and understand all instructions in the owner's manual.** Observe all markings on the product.
- 2 **During thunderstorms, avoid using telephones except cordless models.** There may be a slight chance of electric shock from lightning.
- 3 **Do not use a telephone in the vicinity of a gas leak.** If you suspect a gas leak, report it immediately, but use a telephone away from the area where gas is leaking.
- 4 **Do not use the product near water, or when you are wet.** For example, do not use it in a wet basement or near a swimming pool, bathtub, shower, kitchen sink, or laundry tub. Do not use liquid or aerosol sprays for cleaning. If the product comes in contact with any liquids, unplug the power or line cords immediately. Do not plug the product back in until it has been dried thoroughly.
- 5 **Install this product in a protected location** where no one can step on or trip over the line cord. Protect cords from damage or abrasion.
- 6 **If this product does not operate normally, see "In Case of Difficulty" on pages 17 and 18.** If you cannot resolve the problem, or if the product is damaged, refer to the AT&T Limited Warranty. Do not open this product except as may be directed in your owner's manual. Opening the product or reassembling it incorrectly may expose you to hazardous voltages or other risks.
- 7 **If this product has user replaceable batteries, replace batteries only as described in your owner's manual.** Do not burn or puncture used batteries—they contain caustic chemicals.
- 8 **If this product has a three-prong (grounding) plug or a polarized plug with one wide prong,** it may not fit in non-polarized outlets. Do not defeat the purpose of these plugs. If they do not fit in your outlet, the outlet should be replaced by an electrician.

**SAVE THESE INSTRUCTIONS**

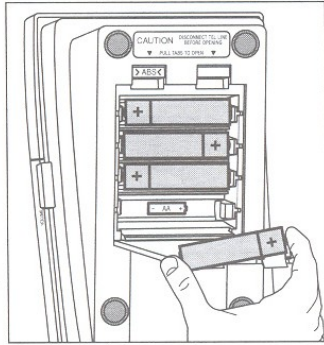


## Installation

### 1 Install the batteries

Open the battery door on the bottom of the unit by pulling on the tabs. Insert the batteries, making sure that they are oriented as shown, then close the door.

The batteries are used to save your messages in the event of a power failure. For further information, see page 23.



### 2 Connect the line cord

Plug one end of the telephone line cord into the TEL LINE jack at the rear of the unit, and the other end into a modular wall jack.

### 3 Connect your telephone

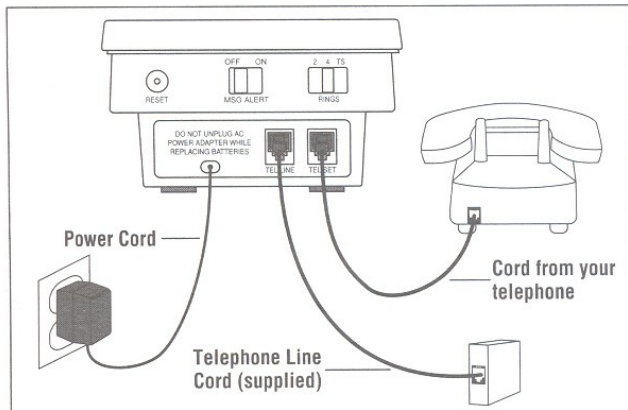
(If you do not want to connect a telephone to the system, go to Step 4.)

Plug your telephone set cord into the TEL SET jack at the rear of the unit.

### 4 Connect the power cord

Plug the power transformer into an electrical outlet that is not controlled by a wall switch.

The Message Window counts down from 6 to 0, then the "0" flashes to indicate that you need to record an announcement.



3

## At Home Operation

### Recording Your Announcement

Before using your new answering system, you should record the announcement that callers will hear when the system answers a call. The system will not answer calls unless an announcement is recorded.

#### 1 Prepare your announcement.

**Example:** "Hello. I can't come to the phone right now. Please leave your name, telephone number, and a short message after the beep. I will return your call as soon as I can. Thank you."

**NOTE:** Your announcement can be up to 2 minutes long.

#### 2 Press and release **CHANGE**.

The Message Window displays "C".

#### 3 Press and release **ANNC**.

The system beeps to indicate that it is recording. Speak toward the microphone in a normal tone of voice, from about 9 inches away. While you are recording, a "-" flashes in the Message Window.

#### 4 Press **STOP** when you are finished.

The unit automatically plays back your announcement. If necessary, adjust the VOLUME control (on the right side of the unit).

After your announcement plays back, the number in the Message Window should be on steady. If it is flashing, follow steps 2-4 to re-record your announcement.

### Reviewing Your Announcement

To review your announcement, press and release **ANNC**.

If necessary, adjust the VOLUME control (on the right side of the unit).

### Changing Your Announcement

To change your announcement, follow the steps under "Recording Your Announcement." The old announcement is deleted when a new announcement is recorded.

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## Setting the Clock

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The clock records the day and time when each message was received. Before using your new answering system, set the answering system's clock.

### To set the day and time:

- 1 Set **VOLUME** to the middle.
- 2 **Press and release** **CHANGE** .  
The Message Window displays “**C**”.
- 3 **Press and release** **CLOCK** .  
The current day setting is announced (for example, “Sunday”).
- 4 **To change the day setting**, hold down **FORWARD** or **REPEAT** until the correct day is announced. Then, release the button.
- 5 **Press and release** **CLOCK** .  
The current hour is announced (for example, “ten AM”).
- 6 **To change the hours setting**, hold down **FORWARD** or **REPEAT** until the correct hour is announced. Then, release the button.  
Check that the hour is correctly set for AM or PM. If it is not, hold down **FORWARD** to advance 12 hours.
- 7 **Press and release** **CLOCK** .  
The current minutes setting is announced (for example, “oh three”).
- 8 **To change the minutes setting**, hold down **FORWARD** or **REPEAT** until the correct minutes setting is announced. Then, release the button.
- 9 **Press and release** **CLOCK** .  
The new day and time are announced. You are done setting the day and time.

---

## Audible Clock

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To hear the clock setting at any time, press and release **CLOCK**.

---

## Turning the System On/Off

---

After you have reset the clock, the Message Window should be on, indicating that the system is ready to answer calls. The Message Window shows the number of messages stored in memory (“**0**” if no messages have been received).

If the Message Window is not on, **press and release** **ON/OFF** to turn the system on.

If you do not want your system to answer calls, **press and release** **ON/OFF** so that the Message Window turns off.

---

## Answering Calls

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When the system answers a call, the caller hears the announcement you recorded, followed by a beep. After the beep, the system begins recording your caller's message. While the system is taking a call, the Message Window displays “—”.

**NOTE:** To conserve memory, messages are limited to a maximum of 2 minutes each. If the caller is still speaking after 2 minutes, is silent for more than 7 seconds, or if the system's memory runs out, the system beeps once and hangs up.

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## Screening Your Calls

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To screen your calls, set the system to answer calls and adjust the **VOLUME** control so you can hear the announcement and a caller's message on the system's built-in speaker.

If you decide to take a call, lift the handset of any telephone on the same line. The system will stop recording and reset to answer calls.

**NOTE:** If the announcement does not stop right away, press and release the telephone switchhook or press **STOP**.



# At Home Operation

## Ring Select (Toll Saver)

Use the RINGS switch on the back of the unit to select the number of times the phone rings before the system answers.

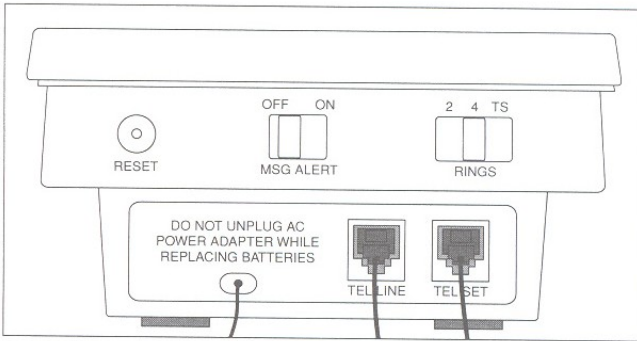
- Set to 2 if you want the system to answer all calls on the second ring.
- Set to 4 if you want the system to answer all calls on the fourth ring.
- Set to TS (Toll Saver) if you want the system to answer on the second ring when the system has new messages, but on the fourth ring when the system has **no** new messages.

Use Toll Saver if you will be calling from another location to check for messages.

Suppose that Toll Saver is selected and you call long distance or from a pay phone to check your messages. If the system has received new messages since the last time you checked your messages, the system answers after 2 rings. If you hear a third ring, you know the system has **no** new messages. If you hang up after the third ring, you can avoid paying for the call.

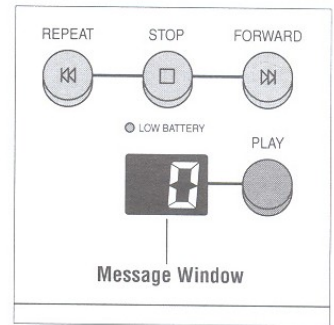
## Audible Message Alert

If you want your system to beep once every 10 seconds to notify you when new messages have been received, set the MSG ALERT switch, located on the back of the unit, to ON. If you do not want to hear the beeps, set it to OFF.



## Message Window

The Message Window is used to display the number of messages that have been recorded. The Message Window can count only up to 9. If more than 9 messages are recorded, the display alternates between a “9” and a “-”.



The table below summarizes the information provided in the Message Window.

<i>Message Window</i>	<i>Page</i>	<i>What It Means</i>
Off	6	System is off.
0 (steady)	6	System is turned on, but no messages have been received.
1-9 (steady)	8	Message Window shows current message count.
9 alternates with -	8	More than 9 messages are recorded.
F (flashing)	12	Memory is full; you must delete messages before new messages can be recorded.
0-9 (flashing)	4	No announcement is stored in memory.
- (flashing)	4, 6, 11	An announcement, memo, phone conversation or message is being recorded.
- (steady)	4, 6	Playing your announcement
Counts down from 6 to 0	3, 18	Digital memory is being formatted. <b>RESET</b> was pressed or there was an AC power failure with no battery backup.

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## Message Volume Control

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You can use the message VOLUME control, on the right side of the unit, to adjust the volume of the system's speaker. Slide the switch until you find a comfortable volume level.

The VOLUME control does not affect the level of the announcement heard by callers.

---

## Listening to Your Messages

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**To play all messages:**

- Press and release **PLAY**.

**To play only new messages** that have not been played before:

- Hold down **PLAY** for about 2 seconds until the system begins playing. (If no new messages have been received, you hear 5 beeps.)

As the system plays each message, the Message Window shows the number of the message. If there are more than 9 messages, the Message Window displays only the second digit (e.g., "0" for message 10).

At the beginning of each message, the system announces the day and time the message was received. After the last message has been played, the system announces "End of Messages."

**The following options are available during playback:**

- **To repeat an entire message, press and release** **REPEAT**.
- **To back up to an earlier message, press and release** **REPEAT** until the number of that message is displayed.
- **To repeat part of a message (review), hold down** **REPEAT** for a few seconds, then release it to resume playing. (The system beeps while the button is held down.)
- **To skip to the next message, press and release** **FORWARD**.
- **To skip part of a message (cue), hold down** **FORWARD** for a few seconds, then release it to resume playing. (The system beeps while the button is held down.)
- **To pause during a message, press and release** **STOP**. To continue playing the message, press **PLAY**. If you do not continue playing messages within 30 seconds, the system automatically advances to the end of the last message and announces "End of messages."

---

## Saving Messages

---

The system saves your messages automatically if you do not delete them.

**NOTE:** The system can save about 9 minutes of messages (up to a total of 50 messages). When memory is full, you must delete some or all of the messages before any new messages can be recorded.

---

## Deleting All Messages from Memory

---

If you wish to delete all messages stored in memory, **hold down** **DELETE** after listening to all of your messages. The system beeps once and displays "0" in the Message Window; you can then **release** the button.

**NOTE:** When you delete all messages, any messages that were stored in memory are erased, whether you have listened to them or not.

---

## Deleting Selected Messages

---

To delete only a specific message, **press and release** **DELETE** while the message you want to delete is being played. The system erases the message corresponding to the number shown in the Message Window, beeps once, and continues with the next message.

To make sure you are deleting the right message, you can press **REPEAT** to repeat the message after listening to it, then press **DELETE** while this message is playing.

After the system reaches the end of the last message, any messages that were not deleted are renumbered, and the Message Window shows the total number of messages remaining in memory.



## At Home Operation (continued)

### Recording a Memo

You can record a memo to be stored by the system as an incoming message. Then, you can play the memo at home or from a remote telephone, like any other message. The memo can be up to 2 minutes long.

**1 To record a memo, hold down** **MEMO/2 WAY**.

After the beep, speak toward the microphone. While you are recording, the Message Window shows “—” (flashing).

**2 To stop recording, release** **MEMO/2 WAY**.

The system stores the memo with your messages and updates the message count.

**To listen to the memo**, follow the instructions under “Listening to Your Messages” on page 9.

### Recording a Telephone Conversation

You can record a phone conversation up to 2 minutes long.

**NOTE:** This unit does not sound warning beeps to let the other party know that the call is being recorded. To ensure that you are in compliance with any state and federal regulations that concern recording a telephone call, you should start the recording process and then inform the caller that you are recording the call.

**1 To begin recording, tap (quickly press and release)** **MEMO/2 WAY** at any time during a phone conversation. The system beeps once and then begins to record.

**2 To stop recording, press and release** **STOP**.

The system stores the phone conversation with your messages and updates the message count.

**To listen to the phone conversation**, follow the instructions under “Listening to Your Messages” on page 9.

### Priority Calling

If you do not want to be disturbed, your system will answer the phone for you. However, if there is a particular call you would like to receive, inform the caller of Priority Calling.

When the caller enters the Priority Calling code from a touch tone telephone, the system beeps loudly to alert you to a priority call.

The Priority Calling code is set at 30 and cannot be changed.

**To use Priority Calling, a caller should:**

- 1 Dial your telephone number.
- 2 When the announcement begins to play, press and release **3|0**.
- 3 The system beeps 3 times, then pauses. This pattern is repeated until the telephone is picked up. The beeps are audible to the caller as well as in the home.

If the phone is not answered within 30 seconds, the caller hears 2 beeps. The caller can then press and release **⊗**, and leave a message after the beep.

### When Memory is Full

The system can record approximately 9 minutes of messages (including the time for your announcement) or a maximum of 50 messages. When memory is full or 50 messages have been recorded, “F” flashes in the Message Window. To make room for more messages, listen to your messages and delete some or all of them (see pages 9 and 10).

When memory is full, the system will answer calls after 10 rings and present 2 beeps instead of your announcement. See “Memory Full/No Announcement” on page 16.

## Away from Home Operation

### Your Remote Access Code

You can use many features of the Answering System 1720 when you are away from home. To protect your privacy, most features can be used only after you enter a Remote Access code.

**NOTE:** To enter your Remote Access code and use other remote features, you must call from a touch tone telephone.

The Remote Access code is preset to 10. This number is printed on the bottom of the unit (on the battery door). You can use the preset code or you can choose one of your own.

You can change this code by calling from a remote location. However, you cannot change this code at home.

**NOTE:** If AC power fails and there is no battery installed, or the battery is low on power, the Remote Access code returns to the factory setting of 10.

### Changing Your Remote Access Code

- 1 **Dial your telephone number** from a touch tone telephone.
- 2 When the system answers, enter your current remote access code. The system beeps twice.
- 3 **Press and release** **9****9**. The system beeps once.
- 4 Enter your new Remote Access code (any number between 10 and 99, except 30 or 50).
  - If a valid code number is entered, the system changes the Remote Access code and beeps twice.
  - If an invalid number is entered, or no number is entered, you hear 5 rapid beeps, followed by 2 beeps. Repeat steps 3 and 4.

### Playing Your Messages

- 1 **Dial your telephone number** from a touch tone telephone.
- 2 When the system answers, **enter your Remote Access code**.

**NOTE:** To bypass the announcement, enter your Remote Access code as soon as the announcement begins. If the announcement does not stop, enter the code again.

When the Remote Access code is entered correctly, the system announces the number of messages it has received and beeps twice. After the system beeps, you can:

- Wait 4 seconds, and the system automatically begins playing all of your messages.
- Press and release **7** to begin playing all of your messages.
- Press and release **6** to begin playing only new messages. If there are no new messages you hear five rapid beeps.

The following options are available while you play your messages:

- **To repeat an entire message, press and release** **2** while that message is playing.
- **To repeat part of a message, hold down** **2**. To resume playing the message, release **2**.
- **To skip an entire message, press and release** **5** while that message is playing.
- **To skip part of a message, hold down** **5**. To resume playing the message, release **5**.
- **To interrupt message playback, press and release** **#**. To resume playing messages, **press and release** **7**.
- **To delete only a selected message, press and release** **3** **while that message is playing**. To be sure you are deleting the right message, you can press **2** to repeat the message and then press **3** when you are sure that the system is playing the message you want to delete.

### Saving Your Messages

To save messages you've just heard, simply hang up the telephone. Any new messages are recorded after the saved messages.



## Away from Home Operation (cont)

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### Replaying Your Messages

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After all messages have been played and you hear “End of messages” followed by 2 beeps, press and release **[7]** to replay the messages.

---

### Deleting All Messages

---

If you do not want to save any of your messages, press and release **[3][3]** after you listen to all your messages and hear “End of messages” followed by 2 beeps.

---

### Recording a Memo

---

After you listen to your messages, you can record a memo to yourself or other members of the household.

- 1 Press and release **[X]**.
- 2 Begin speaking after the beep.
- 3 Press and release **[#]** when you are finished.

This memo is counted as a new message.

---

### Changing Your Announcement

---

To change your announcement:

- 1 Dial your telephone number.
- 2 When the system answers, enter your Remote Access code during or after the announcement.
- 3 After you hear the 2 beeps, press and release **[4][X]**.  
The system beeps and begins recording.
- 4 Speak into the telephone in a normal tone of voice.
- 5 When you are finished, press and release **[#]**.  
The system beeps once and plays your new announcement.

To listen to your announcement again, press and release **[4][7]** after the 2 beeps.

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### Bypassing the Announcement

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People who call frequently can press **[X]** (on touch tone phones only) when the announcement begins. The system skips the rest of the announcement, beeps, and begins recording.

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### Turning Off the System

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Use the following procedure to turn off the system:

- 1 Dial your telephone number.
- 2 When the system answers, enter your Remote Access code during or after the announcement.
- 3 After the 2-beep signal, press and release **[8][8]**.  
The system beeps twice. You can hang up and the system will not answer incoming calls until you turn it on again.

---

### Turning On the System

---

If you forget to turn the system on before leaving home, you can turn it on by calling from a touch tone telephone. (No Remote Access code is needed to use this feature.)

- 1 Dial your telephone number and wait for 10 rings. The system answers and beeps twice. (It does not play your announcement.)
- 2 Press and release **[0]**.  
The system beeps twice to indicate that the system has been turned on. You can hang up now, and the system remains on, ready to answer calls and record messages.

**NOTE:** If you press **[0]** and hear 5 rapid beeps instead of the normal 2-beep signal, then either memory is full or no announcement is recorded. See “Memory Full/No Announcement.”

---

### Memory Full/No Announcement

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If the system answers after 10 rings and presents 2 beeps instead of your announcement, then the system may be off, or memory may be full, or your announcement may have been lost due to a power failure with insufficient battery power.

To set your system to answer calls and record messages:

- 1 Enter your Remote Access code after the 2-beep signal.
- 2 Listen to any messages that have been recorded and delete some or all of them (see pages 14 and 15).
- 3 Press and release **[4][7]** to review your announcement. If you don't hear your announcement, press and release **[4][X]** to record a new announcement. (See “Changing Your Announcement” on page 15.)
- 4 Press and release **[0]** to make sure your system is on before you hang up.

## In Case of Difficulty

If your answering system does not work properly, try the following suggestions before seeking repair assistance.

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### Message Window Is Blank

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- Make sure the power transformer is securely plugged into an electrical outlet not controlled by a wall switch.
- Press **ON/OFF** to make sure the system is on.

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### Messages Are Incomplete

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- The system can accept messages up to 2 minutes long. If a caller leaves a very long message, part of it may be lost when the system disconnects the call after 2 minutes.
- If the caller pauses for more than 7 seconds, the system stops recording and disconnects the call.
- If the system's memory fills up during a message, the system stops recording and disconnects the call.

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### System Does Not Answer After Correct Number of Rings

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- If the Toll Saver feature is in operation, the number of rings changes from four to two when you have new messages waiting. (See "Ring Select" on page 7.)
- In some cases, the system may be affected by the ringing system used by the local telephone company.
- If the system's memory is filled with messages, or the system is off, or no announcement is recorded, the system answers after 10 rings (see page 16).

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### LOW BATTERY Light Is On

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The batteries may be missing, low on power, or incorrectly installed. (See "Replacing the Batteries" on page 23.)

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### System Does Not Respond to Remote Commands

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- Make sure you are calling from a touch tone phone. When you dial a number, you should hear tones. If you hear clicks instead, the phone is not a touch tone telephone.
- The answering system may not detect the Remote Access code while your announcement is playing. Try waiting until the announcement is over before entering the code.
- There may be noise interference on the phone line you are using. Press dial buttons firmly.
- Make sure you are entering your Remote Access code correctly (see page 13).
- Your remote access code may have reverted to the factory setting of 10. This happens if there is an AC power failure at your home and the system's battery is either low on power or not installed.

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### Number in Message Window Flashes On and Off

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- Check your announcement (see "Reviewing Your Announcement" on page 4). It may have been lost due to a power failure when the battery power was low.
- If more than 9 messages have been recorded, "9" alternates with "—" in the Message Window.

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### Other Problems

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If the system malfunctions, make sure you have followed all the instructions in this manual to try to correct the problem.

If you cannot correct the problem, press **RESET** (located on the back of the system). The system should reset and delete your announcement and messages. Record a new announcement (see page 4) and your system should be ready to answer calls and record messages.

If you continue to have problems, call the **AT&T National Service Center at 1 800 222-3111**. If you cannot correct the problem, disconnect the answering system and refer to the warranty information on pages 19 and 20.



## AT&T Limited Warranty

*This warranty applies only to AT&T products purchased and used in the United States.*

### **What is covered:**

Any defect in materials or workmanship.

### **For how long:**

Two years.

### **What we will do:**

If your AT&T product is defective and returned within 30 days of the date it was purchased, we will replace it at no charge to you. If returned after 30 days but within two years of the date of purchase, we will repair it or, at our option, replace it at no charge to you.

If we repair your AT&T product, we may use new or reconditioned replacement parts. If we choose to replace your AT&T product, we may replace it with a new or reconditioned one of the same or similar design. The repair or replacement will be warranted for either (a) 90 days or (b) the remainder of the original two-year warranty period, whichever is longer.

### **Limitations:**

**Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the product is fit for ordinary use), are limited to two years from date of purchase. We will not pay for loss of time, inconvenience, loss of use of your AT&T product, or property damage caused by your AT&T product or its failure to work, or any other incidental or consequential damages.**

Some states do not allow limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages, so the above exclusions or limitations may not apply to you.

### **What we ask you to do:**

To get warranty service for your AT&T product, you must provide proof of the date of purchase. Within 30 days of the date it was purchased, return your AT&T product to your place of purchase for immediate replacement. After 30 days call us toll free at **1 800 222-3111** for the address of an authorized service location. If you ship your AT&T product to the authorized service location, you must prepay all

shipping costs. We suggest you retain your original packing material in the event you need to ship your AT&T product. When sending your AT&T product to a service location, include your name, address, phone number, proof of date of purchase, and a description of the operating problem. After repairing or replacing your AT&T product, we will ship it to your home in the United States at no cost to you.

Repair or replacement of your AT&T product at an authorized service location is your exclusive remedy.

### **What this warranty does not cover:**

This warranty does not cover defects resulting from accidents, damage while in transit to our service location, alterations, unauthorized repair, failure to follow instructions, misuse (including broken antenna), use outside the United States, fire, flood, and acts of God. Nor do we warrant your AT&T product to be compatible with any particular telephone equipment or party line, key telephone systems or more sophisticated customer premises switching systems. If your AT&T product is not covered by our warranty, call us toll free at **1 800 222-3111** for advice as to whether we will repair your AT&T product and other repair information, including charges. We, at our option, may replace rather than repair your AT&T product with a new or reconditioned one of the same or similar design. The repair or replacement will be warranted for 90 days.

**This warranty is the only one we give on your AT&T product, and it sets forth all our responsibilities regarding your AT&T product. There are no other express warranties.**

### **State Law Rights:**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## FCC Registration and Repair Information

Your new AT&T product has been registered with the Federal Communications Commission (FCC). This product complies with standards in Part 68 of the FCC Rules. The FCC requires us to provide you with the following information:

### 1 Connection and use with the nationwide telephone network

An FCC compliant cord with modular plugs is provided with this product. This product is designed to be connected to the telephone network or premises wiring using a compatible modular jack which is Part 68 compliant. See "Installation" on page 3.

This equipment may not be used with Party Line Service or with Coin Telephone Lines.

### 2 Notification to the telephone company

The FCC requires that upon request of your local telephone company, you provide the following information:

- A** The "line" to which you will connect the telephone equipment (that is, your phone number), and
- B** The telephone equipment's FCC registration number and ringer equivalence number (REN). These numbers are on the back or bottom of your telephone equipment.

The REN is useful to determine how many devices you may connect to your telephone line and still have them ring when your telephone line is called. In most, but not all areas, the sum of all REN's should be 5 or less. You may want to contact your local telephone company.

### 3 Repair instructions

If it is determined that your telephone equipment is malfunctioning, the FCC requires that it not be used and that it be unplugged from the modular outlet until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents or by others who may be authorized by the FCC. For repair procedures, follow the instructions outlined under the AT&T Limited Warranty.

### 4 Rights of the telephone company

If your product is causing harm to the telephone network, the telephone company may temporarily discontinue your telephone service. If possible, they'll notify you before they interrupt service. If advance notice isn't practical, you'll be notified as soon as possible. You'll be given the opportunity to correct the problem, and you'll be informed of your right to file a complaint with the FCC.

Your telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the proper functioning of your AT&T product. If such changes are planned, you'll be notified.

## Interference Information: Part 15 of FCC Rules

Some telephone equipment generates, uses, and can radiate radio-frequency energy and, if not installed and used properly, may cause interference to radio and television reception.

Your AT&T product has been tested and found to meet the standards for a Class B digital device, as specified in Part 15 of the FCC Rules. These specifications are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation.

If your AT&T product causes interference to radio or television reception when it's in use, you might correct the interference with any one or all of these measures:

- 1** Where it can be done safely, reorient the receiving television or radio antenna.
- 2** To the extent possible, relocate the television, radio, or other receiver with respect to the telephone equipment.
- 3** If your telephone product runs on AC power, plug your product into an AC outlet that's not on the same circuit as one used by your radio or television.

Modifications to this product, not expressly approved by AT&T, could void the user's authority to operate the equipment. If you need assistance, you can call the **AT&T National Service Center at 1 800 222-3111**.



## Maintenance

Although your answering system is designed to be maintenance free, it contains sensitive electronic parts. Treat it with care to assure best performance.

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### Avoid Rough Treatment

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The original packaging should be used for protection if you must ship the system.

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### Cleaning

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The hard plastic casing of your answering system has a durable finish that should retain its original luster for many years. Clean exposed parts with a soft, slightly damp cloth. To remove stains, use a mild soap. Never use detergents, excess water, treated cloths, harsh cleaning agents, or sprays.

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### Power Failure Recovery

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If the system is disconnected from AC power it will not operate.

If fresh heavy duty or alkaline batteries are installed, your announcement and messages are retained in memory for at least 100 hours (about 4 days) during a power failure.

If the batteries are missing or low on power when AC power is lost, the announcement and messages will be lost. When AC power returns, the number in the Message Window flashes on and off to indicate that you should record a new announcement.

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### Replacing the Batteries

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If the batteries used for backup power are missing, low on power, or incorrectly installed, the LOW BATTERY light is on. To prevent the loss of messages in the event of a power failure, install new batteries immediately. For best performance, use heavy duty or alkaline batteries.

**NOTE:** To avoid losing your announcement or messages stored in memory, you should leave the unit connected to AC power while changing the batteries. You should, however, disconnect the telephone line cord before changing the batteries.

# AT&T Answering System 1720

## Quick Reference Guide

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For more information, including important safety information, see the Owner's Manual.

### Install System

- 1 Install 4 AA batteries.
- 2 Use line cord (supplied) to connect *TEL LINE* jack to wall jack.
- 3 Connect telephone (if desired) to *TEL SET* jack.
- 4 Plug power cord into electrical outlet.

### Set Clock

- 1 Set *VOLUME* to the middle.
- 2 Press and release **CHANGE**.
- 3 Press and release **CLOCK** to hear the day.
- 4 Press **FORWARD** or **REPEAT** to change the day.
- 5 Press and release **CLOCK** to hear the hour.
- 6 Press **FORWARD** or **REPEAT** to change the hour.
- 7 Press and release **CLOCK** to hear the minutes.
- 8 Press **FORWARD** or **REPEAT** to change the minutes.
- 9 Press and release **CLOCK** to hear the new day and time.

### Record Announcement

- 1 Press and release **CHANGE**.
- 2 Press and release **ANNC**.
- 3 Speak toward the microphone (*MIC*) from a distance of approximately 9 inches.
- 4 Press **STOP** when finished.

### Review Announcement

Press and release **ANNC**. (Adjust *VOLUME* if necessary.)

### Set to Answer Calls

Make sure the Message Window is on. If it is off, press **ON/OFF**.



# AT&T Answering System 1720

## Quick Reference Guide

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### Play All Messages

Press and release **PLAY**.

### Play New Messages Only

Hold down **PLAY**.

### Repeat an Entire Message

Press and release **REPEAT** while the message is playing.

### Repeat Part of a Message

Hold down **REPEAT** while the message is playing. Release **REPEAT** to resume playback.

### Skip an Entire Message

Press and release **FORWARD** while the message is playing.

### Skip Part of a Message

Hold down **FORWARD** while the message is playing. Release **FORWARD** to resume playing.

### Interrupt Message Playback

Press and release **STOP**. To resume playback, press and release **PLAY**.

### Save Messages

Messages are saved automatically.

### Delete All Messages

Hold down **DELETE** after listening to messages.

### Delete Selected Message

Press and release **DELETE** while the message is playing.

### Record Memo

- 1 Hold down **MEMO/2 WAY**.
- 2 After you hear a beep, speak toward the microphone.
- 3 When finished, release **MEMO/2 WAY**.

### Record a Telephone Conversation

- 1 Tap (quickly press and release) **MEMO/2 WAY** during the conversation.
- 2 When finished, press **STOP**.



**AT&T**

**Wallet Card**

## Answering System 1720

### Remote Operation

- 1 Dial telephone number and wait for system to answer.
- 2 Enter Remote Access code.
- 3 Listen for messages  
*or*  
Enter touch tone command.
- 4 Hang up to save messages.

Your Remote Access code \_\_\_\_\_

(The preset code is 10.)

Your Priority Calling code is 30.



**Options after  
Two-Beep Signal:**

**Touch Tone  
Command:**

Play messages	7
Play new messages only	6
Stop/Pause	#
Repeat message	2
Skip message	5
Record announcement	4 *
End recording	#
Play announcement	4 1
Record memo	*
End recording	#
Delete all messages	3 3
Delete selected message	3
Turn system on	0
Turn system off	8 8
Change Remote Access code	9 9